



## EXHIBIT 4

Fwd:

Delete	Reply All	Reply	Forward
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Message Details

 From: Michelle Hinds  
To: [cxcase@stratfs.com](mailto:cxcase@stratfs.com) (<mailto:cxcase@stratfs.com>) 

6:30 PM | Feb 17, 2022

Related

(0) (/lightning/r/EmailMessage/02s6g00000PNUt4,

(0) (/lightning/r/EmailMessage/02s6g00000PNUt4,

Other Related People (0)

0

Related To (1)

[04736733 \(/lightning/r/S006g00000ZfYVzAAN/...](#)  
Case

See below. Can someone reach out to this client?

----- Forwarded message -----

From: Katherine Rosenberg <krosenberg@fidelissupport.com>  
Date: Tue, Feb 15, 2022 at 10:15 AM  
Subject: Re:  
To: Peggy (Margaret) Slivka <pslivka@fidelissupport.com>  
Cc: Michelle Hinds <mhinds@fidelissupport.com>, Jennifer Moy <jmoy@fidelissupport.com>

I saw that ticket but wasn't sure if this needed to be forwarded to Omar. I'm going to submit the settlement since payment is due on 2/25 and reference your ticket on there.

On Tue, Feb 15, 2022 at 10:13 AM Peggy (Margaret) Slivka <pslivka@fidelissupport.com>

wrote:

Good morning -

Just an FYI - I sent a Client Complaint HF ticket on 2/10.

Thank you,

Peggy Slivka  
Fidelis Support

On Tue, Feb 15, 2022 at 10:01 AM Katherine Rosenberg <krosenberg@fidelissupport.com> wrote:

Michelle

See below. Can you follow up with the servicer regarding the client's concerns regarding the program?

--

Thank you,

Katherine Rosenberg  
Support Specialist

Fidelis Support

I spoke with [REDACTED] very upset it wasn't settled when it was filed back in 7-29-21. Citibank already sent out the request for default judgment before I could email them my offer. [REDACTED] counter offer [REDACTED] months. So [REDACTED] would be short 670 in April and June. Can Slate reach out to her and at least help her cover those costs? She feels she has been paying for 2 years and nothing got settled.

Thank you,  
Jeremy Kimmelman, Esq.

---

From: pslivka@fidelissupport.com <pslivka@fidelissupport.com>  
Sent: Monday, February 7, 2022 12:35 PM  
To: jkimmelman@hotmail.com <jkimmelman@hotmail.com>  
Subject: Response Date: 3/2/22 - New Slate Urgent - Default File: F-0032712206 - [REDACTED]

Hello Jeremy,  
This litigation file has been assigned for your review.

**Response date 3/2/22**

[Click here to view file in LeadTrac and access documents.](#)  
[Client's additional lit files \(if any\) are listed here: N/A](#)  
[Client's contact information is below:](#)

1  
P  
E

[The client is being sued in the following court for \\$5,955.22:](#)  
SUPERIOR COURT OF CALIFORNIA COUNTY OF SAN MATEO  
[Creditor and Opposing Counsel information is below:](#)  
Citibank / Hunt & Henriques (Payable to Citibank)

Phone Number: 8006802426  
Fax Number:



See below. Can someone reach out and find out if this client hired a different attorney?

----- Forwarded message -----

From: DeVaughn Louis Robinson, Esq. <[devaughnlaw@gmail.com](mailto:devaughnlaw@gmail.com)>  
Date: Mon, Mar 7, 2022 at 9:52 AM  
Subject: Re: Escalated Matter - F-0032712554  
To: Jennifer Moy <[jmoy@fidelissupport.com](mailto:jmoy@fidelissupport.com)>  
Cc: Michelle Hinds <[mhinds@fidelissupport.com](mailto:mhinds@fidelissupport.com)>

Hello Jennifer,

I have reviewed this case. In my review I see that a defense attorney named Max Houston filed an Entry of Appearance on February 15, 2022. My office would not be able to file an Entry of Appearance or Answer until the current defense attorney filed a Motion to Withdraw as current counsel.

Respectfully Yours,

DeVaughn L. Robinson, Esq. The Robinson Law Firm, PLLC 11240 N. 19th Avenue, Suite 23 Phoenix, Arizona 85029 Tel: (602) 284-4318 Fax: (800) 878-8054 <a href="http://www.devaughnlaw@gmail.com">www.devaughnlaw@gmail.com</a>	Mailing Address: PO Box 83902 Phoenix, Arizona 85071
-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	------------------------------------------------------------

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On Fri, Mar 4, 2022 at 10:18 AM Jennifer Moy <[jmoy@fidelissupport.com](mailto:jmoy@fidelissupport.com)> wrote:  
Hi, DeVaughn

I received notice that this client is anxious about their new litigation file and is requesting to speak to an attorney regarding the case. Can you please contact the client ASAP to provide reassurance regarding this case and go over their options?

I saw that the address listed in the file is in TX but the lawsuit documents uploaded are in NM. I'm not sure if the client recently moved and the software just hasn't been updated with the new information. Would you be able to confirm all the necessary information to make sure the lawsuit was served properly?

I want to see if you can help this client get a settlement finalized quickly to avoid the possibility of the client having opened lawsuits in multiple jurisdictions, OR find a way to get the case dismissed for improper venue so it can be re-filed in the correct state.

--  
Thank you,  
Jennifer Moy

Fidelis Support

--  
Respectfully Yours,

DeVaughn L. Robinson, Esq. The Robinson Law Firm, PLLC 11240 N. 19th Avenue, Suite 23 Phoenix, Arizona 85029 Tel: (602) 284-4318 Fax: (800) 878-8054 <a href="http://www.devaughnlaw@gmail.com">www.devaughnlaw@gmail.com</a>	Mailing Address: PO Box 83902 Phoenix, Arizona 85071
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Re: Fwd: Escalated Matter - F-0032712554 [REDACTED]

Delete	Reply All	Reply	Forward
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Message Details

 From: Client Experience Cases  
To: [mhinds@fidelissupport.com](mailto:mhinds@fidelissupport.com) (mailto:mhinds@fidelissupport.com) 

12:35 PM | Apr 12, 2022

Related

(0) (/lightning/r/EmailMessage/02s6g000000ej9PA)

(0) (/lightning/r/EmailMessage/02s6g000000ej9PA)

Other Related People (0)



Related To (1)

[04840004 \(/lightning/r/5006g00000a50pZAAQ/...](#)  
Case

Yes she has been in communication with us on the file and updating with any details she receives on the lawsuit for resolution but wanted to explain he just assisted at the moment.

----- Original Message -----

From: Michelle Hinds [mhinds@fidelissupport.com]

Sent: 3/17/2022, 10:35 AM

To: [excuse@stratfs.com](mailto:excuse@stratfs.com)

Subject: Re: Fwd: Escalated Matter - F-0032712554 [REDACTED]

Thanks. I assume the client still wants our local to represent them then?

On Tue, Mar 15, 2022 at 2:19 PM Client Experience Cases <[excuse@stratfs.com](mailto:excuse@stratfs.com)> wrote:

> Good Afternoon Michelle,  
> We have spoken with the client and been informed that Max Houston was an attorney friend who helped file the response. He has passed away since then and was only helping for that moment. Whitney has been informed of proper information for future communication with the CS dept and not the FC

>

>

> ----- Original Message -----

> From: Michelle Hinds [mhinds@fidelissupport.com]

> Sent: 3/8/2022, 4:36 PM

> To: [excuse@stratfs.com](mailto:excuse@stratfs.com)

> Subject: Fwd: Escalated Matter - F-0032712554 [REDACTED]

>

> See below. Can someone reach out and find out if this client hired a different attorney?

>

> ----- Forwarded message -----

> From: DeVaughn Louis Robinson, Esq. <[devaughnlaw@gmail.com](mailto:devaughnlaw@gmail.com)>

> Date: Mon, Mar 7, 2022 at 9:52 AM

> Subject: Re: Escalated Matter - F-0032712554 [REDACTED]

> To: Jennifer Moy <[jmoy@fidelissupport.com](mailto:jmoy@fidelissupport.com)>

> Cc: Michelle Hinds <[mhinds@fidelissupport.com](mailto:mhinds@fidelissupport.com)>

>

>

> Hello Jennifer,

>

> I have reviewed this case. In my review I see that a defense attorney named Max Houston filed an Entry of Appearance on February 15, 2022. My office would not be able to file an Entry of Appearance or Answer until the current defense attorney filed a Motion to Withdraw as current counsel.

>

> Respectfully Yours,

>

> DeVaughn L. Robinson, Esq.

> The Robinson Law Firm, PLLC Mailing Address:

> 11240 N. 19th Avenue, Suite 23 PO Box 83902

> Phoenix, Arizona 85029 Phoenix, Arizona 85071

> Tel: (602) 284-4318

> Fax: (800) 878-8054

> [www.devaughnlaw@gmail.com](http://www.devaughnlaw@gmail.com)

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>

>

> On Fri, Mar 4, 2022 at 10:18 AM Jennifer Moy <[jmoy@fidelissupport.com](mailto:jmoy@fidelissupport.com)> wrote:

>

>> Hi, DeVaughn

>>

>> I received notice that this client is anxious about their new litigation

>> file and is requesting to speak to an attorney regarding the case. Can

>> you

>> please contact the client ASAP to provide reassurance regarding this case

>> and go over their options?

>>

>> I saw that the address listed in the file is in TX but the lawsuit

>> documents uploaded are in NM. I'm not sure if the client recently moved

>> and

--  
> > the software just hasn't been updated with the new information. Would you  
> > be able to confirm all the necessary information to make sure the lawsuit  
> > was served properly?  
> >  
> > I want to see if you can help this client get a settlement finalized  
> > quickly to avoid the possibility of the client having opened lawsuits in  
> > multiple jurisdictions, OR find a way to get the case dismissed for  
> > improper venue so it can be re-filed in the correct state  
> >  
> > --  
> > Thank you,  
> > Jennifer Moy  
> >  
> > Fidelis Support  
> >  
> >  
> >  
> >  
> > --  
> Respectfully Yours,  
>  
> DeVaughn L. Robinson, Esq  
> The Robinson Law Firm, PLLC Mailing Address:  
> 11240 N. 19th Avenue, Suite 23 PO Box 83902  
> Phoenix, Arizona 85029 Phoenix, Arizona 85071  
> Tel (602) 284-4318  
> Fax (800) 878-8054  
> [www.devaughnlaw@gmail.com](mailto:www.devaughnlaw@gmail.com)  
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>  
> --  
> Michelle Hinds  
> Fidelis Support  
>

--  
Michelle Hinds  
Fidelis Support



Re: Fwd: Fw: Response Date: 1/26/2022- New White Oak File: F-0032776177 - ...

Delete Reply All Reply Forward

Message Details

From: Michelle Hinds  
To: [cxcase@stratfs.com](mailto:cxcase@stratfs.com) (<mailto:cxcase@stratfs.com>)

5:36 PM | May 16, 2022

Related

(0) (/lightning/r/EmailMessage/02s6g00000RTN4C/)

(0) (/lightning/r/EmailMessage/02s6g00000RTN4C/)

Other Related People (0)



Related To (1)

05202047 (/lightning/r/5006g00000chycPAAQ/)  
Case

Can the client add funds now so Sharonda can handle this?

On Mon, May 16, 2022 at 3:25 PM Client Experience Cases <[excase@stratfs.com](mailto:excase@stratfs.com)> wrote:  
Client has been given contact to discuss resolution of the lawsuit. [REDACTED]  
he is able to add funds and understands the request but required an amount. I have already requested the file to be worked in-house and all details have been provided to ensure a settlement offer.

----- Original Message -----

From: Michelle Hinds [[mhinds@fidelissupport.com](mailto:mhinds@fidelissupport.com)]  
Sent: 5/11/2022, 1:44 PM  
To: [excase@stratfs.com](mailto:excase@stratfs.com)  
Subject: Fwd: Fw Response Date: 1/26/2022- New White Oak File: F-0032776177 -  
[REDACTED]

-----  
'he client wants to proceed?'  
They can't add funds and there's a garnishment.

----- Forwarded message -----

From: Sharonda Roberson <[Office@robersonlawyer.com](mailto:Office@robersonlawyer.com)>  
Date: Tue, May 10, 2022 at 3:52 PM  
Subject: Re: Fw Response Date: 1/26/2022- New White Oak File: F-0032776177  
-  
To: Michelle Hinds <[mhinds@fidelissupport.com](mailto:mhinds@fidelissupport.com)>  
Cc: Shirley Saavedra <[ssaavedra@fidelissupport.com](mailto:ssaavedra@fidelissupport.com)>, Omar Graves <[ograves@stratfs.com](mailto:ograves@stratfs.com)>

This client is not able to add additional funds

\*Sharonda Roberson\*  
\*Litigation Defense\*  
69 E. Downers Pl., Ste. 202  
Aurora, IL 60505  
(630) 635-8544

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-----  
\*From:\* Michelle Hinds <[mhinds@fidelissupport.com](mailto:mhinds@fidelissupport.com)>  
\*Sent:\* Tuesday, May 10, 2022 3:51 PM  
\*To:\* Sharonda Roberson <[Office@Robersonlawyer.com](mailto:Office@Robersonlawyer.com)>  
\*Cc:\* Shirley Saavedra <[ssaavedra@fidelissupport.com](mailto:ssaavedra@fidelissupport.com)>, Omar Graves <[ograves@stratfs.com](mailto:ograves@stratfs.com)>  
\*Subject:\* Re: Fw Response Date: 1/26/2022- New White Oak File:  
[REDACTED]

Sharonda,

Is the client able to add funds or no?

On Tue, May 10, 2022 at 3:44 PM Sharonda Roberson <[Office@robersonlawyer.com](mailto:Office@robersonlawyer.com)> wrote:

Good afternoon,

I am just following up on this file. I do not mind keeping the file, but there is a pending wage garnishment and client does not have enough in RAM account to make lump sum payment. This client will not have enough to cover the judgment until November of 2024.

Sincerely,  
Sharonda Roberson  
\*Sharonda Roberson\*  
\*Litigation Defense\*  
69 E. Downers Pl., Ste. 202  
Aurora, IL 60505  
(630) 635-8544

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---

\*From: \* Shirley Saavedra <[ssaavedra@fidelissupport.com](mailto:ssaavedra@fidelissupport.com)>  
\*Sent \* Thursday, March 31, 2022 12:31 PM  
\*To \* Michelle Hinds <[mhinds@fidelissupport.com](mailto:mhinds@fidelissupport.com)>  
\*Cc \* Sharonda Roberson <[Office@Robersonlawyer.com](mailto:Office@Robersonlawyer.com)>; Omar Graves <[ograves@stratfs.com](mailto:ograves@stratfs.com)>  
\*Subject \* Re: \* Response Date: 1/26/2022- New White Oak File: F-00327761 - [REDACTED]

Sharonda,

I replied to you on 03/22/2022 advising if you need additional assistance and you advised you wanted to return the file. Did you want to keep the file?

On Wed, Mar 30, 2022 at 4:47 PM Michelle Hinds <[mhinds@fidelissupport.com](mailto:mhinds@fidelissupport.com)> wrote:

@ Omar Graves <[ograves@stratfs.com](mailto:ograves@stratfs.com)> - can you assist here?

On Wed, Mar 30, 2022 at 12:40 PM Sharonda Roberson <[Office@Robersonlawyer.com](mailto:Office@Robersonlawyer.com)> wrote:

Good afternoon,

I did not include you on the original email. I wanted to follow up on this file there is a pending wage garnishment. Please see below.

Sincerely,  
Sharonda Roberson  
\*Sharonda Roberson\*  
\*Litigation Defense\*  
69 E. Downers Pl., Ste. 202  
Aurora, IL 60505  
(630) 635-8544

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\*From: \* Sharonda Roberson <[Office@Robersonlawyer.com](mailto:Office@Robersonlawyer.com)>  
\*Sent \* Tuesday, March 22, 2022 10:34 AM  
\*To: \* [ssaavedra@lifelstrategies.com](mailto:ssaavedra@lifelstrategies.com) <[ssaavedra@lifelstrategies.com](mailto:ssaavedra@lifelstrategies.com)>  
\*Cc: \* [amullen@monarchlg.com](mailto:amullen@monarchlg.com) <[amullen@monarchlg.com](mailto:amullen@monarchlg.com)>  
\*Subject \* Re: Response Date: 1/26/2022- New White Oak File: F-0032776177 - [REDACTED]

Good morning,

I wanted to obtain more information about this file. Did the client fail to send the court documents in time, or was there a delay in assigning this file?

I spoke with the Creditor and a default judgment was entered against the Client on 6/9/2021. The client's employer was served 11/01/2021. Most recently the employer defaulted, and a conditional judgment was entered 01/26/2022.

Sincerely,  
Sharonda Roberson

\*Sharonda Roberson\*  
\*Litigation Defense\*  
69 E. Downers Pl., Ste. 202  
Aurora, IL 60505  
(630) 635-8544

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-----  
\*From \* [ssaavedra@lifelstrategies.com](mailto:ssaavedra@lifelstrategies.com) <[ssaavedra@lifelstrategies.com](mailto:ssaavedra@lifelstrategies.com)>  
\*Sent \* Tuesday, February 22, 2022 12:19 PM  
\*To \* Sharonda Roberson <[Office@Robersonlawyer.com](mailto:Office@Robersonlawyer.com)>  
\*Cc \* [amullen@monarchlg.com](mailto:amullen@monarchlg.com) <[amullen@monarchlg.com](mailto:amullen@monarchlg.com)>  
\*Subject \* Response Date 1/26/2022- New White Oak File F-0032776177 -  
[REDACTED]

Hello Sharonda,

This litigation file has been assigned for your review.

Per management, Monarch cases must be assigned as-is. Please, review the "Files" tab and if additional paperwork is required, contact the assigned paralegal with an outlined request.

\*Click here to view file in LeadTrac and access documents: \*  
<<https://secure.leadtrac.net/2.18/LeadManager/EditLead.aspx?lead=F-0032776177>>

\*Client's additional lit files (if any) are listed here. Please refer to the 'Other Files In Litigation' tab next to the 'Primary Workflow' tab.\*

\*Client's contact information is below: \*

[REDACTED]

[REDACTED]

[REDACTED]

Phone Number(s): [REDACTED]

E-mail Address: [REDACTED]

\*The client is being sued in the following court for \$ [REDACTED]

IN THE CIRCUIT COURT OF THE 12TH JUDICIAL CIRCUIT WILL COUNTY,  
ILLINOIS

\*Creditor and Opposing Counsel information is below: \*

[REDACTED] Welman, Weinberg & Reis, Co., L.P.A. (DNU)

Phone Number: 3127829676

\*Program Financials from are listed below: \*

Escrow Link:  
[http://strategicfs.force.com/apex/ClientPaymentsExport?](http://strategicfs.force.com/apex/ClientPaymentsExport?ln_app_id=06m6g000000iX53AAE&sfclFrameHost=web&id=a016g000000inasaAAA&rsd)  
[ln\\_app\\_id=06m6g000000iX53AAE&sfclFrameHost=web&id=a016g000000inasaAAA&rsd](http://strategicfs.force.com/apex/ClientPaymentsExport?ln_app_id=06m6g000000iX53AAE&sfclFrameHost=web&id=a016g000000inasaAAA&rsd)

Please see the Available Balance section of the escrow link for the most up-to-date available lump sum. The escrow links update in real-time, so please check back often for the most up-to-date figures. If you experience an issue, please contact the assigned paralegal and a ticket will be submitted upon request.

\*Please log into LeadTrac here  
<<https://secure.leadtrac.net/2.18/LeadManager/EditLead.aspx?lead=F-0032776177>>  
to  
view the corresponding litigation documents. \*

Thank you,

Litigation Defense Team



--  
Michelle Hinds  
Fidelis Support

--  
Shirley Saavedra  
Fidelis Support

Fwd: 

Delete	Reply All	Reply	Forward
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Message Details


 From: Michelle Hinds  
To: [cxcase@stratfs.com](mailto:cxcase@stratfs.com) (<mailto:cxcase@stratfs.com>) 

12:22 PM | Jun 10, 2022

Related

(0) [\(/lightning/r/EmailMessage/02s6g00000S4IVKA\)](#)

(0) [\(/lightning/r/EmailMessage/02s6g00000S4IVKA\)](#)

Other Related People (0) 

Related To (1)

[05362619 \(/lightning/r/5006g00000do95UAAQ\)](#)  
Case

See below. Can someone call him and explain what fees he would get back if he cancels the program and files bankruptcy?

----- Forwarded message -----

From: James Gollnick <[gollnicklaw@gmail.com](mailto:gollnicklaw@gmail.com)>  
Date: Thu, Jun 9, 2022 at 11:47 AM  
Subject: Re: [REDACTED]  
To: Michelle Hinds <[mhinds@fidelissupport.com](mailto:mhinds@fidelissupport.com)>

Hi Michelle,

If [REDACTED] goes the route of bk with an outside firm, would he then close out his account with [REDACTED] and have funds returned? He asked if that would be the case, such that he could apply those available funds toward the bk fees. That is my understanding of how this would work, but with the Great Lakes fee structure I'm not sure how much would be returned. I currently don't see any open payment plans for this client via the escrow screen, although on the Debts tab I see one active payment plan.

Thank you,

Attorney James W. Gollnick  
Great Lakes Law Firm LLC  
PO Box 26154  
Wauwatosa, WI 53226  
(414)465-8233

On Thu, Jun 9, 2022 at 8:04 AM Michelle Hinds <[mhinds@fidelissupport.com](mailto:mhinds@fidelissupport.com)> wrote:  
Hey James,

Please instruct the client to contact a local bankruptcy attorney. Let me know what the client decides.

On Wed, Jun 8, 2022 at 2:59 PM Michelle Hinds <[mhinds@fidelissupport.com](mailto:mhinds@fidelissupport.com)> wrote:  
James,

I'm checking on this for you. I'll get back to you as soon as I have an answer.

On Wed, Jun 8, 2022 at 2:14 PM James Gollnick <[gollnicklaw@gmail.com](mailto:gollnicklaw@gmail.com)> wrote:  
Good Afternoon Michelle,

I had a mediation with [REDACTED] for one of his [REDACTED] debts, during which the attorney for [REDACTED] based on his financial info that they wouldn't reduce the [REDACTED] balance at all and wanted it paid over 10 months. He has another similarly situated account with [REDACTED] the same firm, as well as several larger accounts which total between [REDACTED] combined. After the hearing I we discussed bankruptcy a bit and I thought that may be a beneficial option for him, or a WI Ch. 128 which is a statutory amortization of debt that acts similar to a bk filing. He just reached out again and stated that when he signed up that Great Lakes offered to assist with this process if necessary. I'm familiar with bk a bit, but I wouldn't feel comfortable with preparing and filing. Is there anyone that I can direct him to within Great Lakes or any outside attorney as a recommendation?

As an aside, I generally wouldn't steer one of our clients toward a bk filing unless I thought it was really in their best interest to do so, and in this case I think it makes sense as he has a large amount of debt, and he owns his home and vehicles such that the credit hit wouldn't prevent any life moves for the foreseeable future.

Thank you,

Attorney James W. Gollnick  
Great Lakes Law Firm LLC  
PO Box 26154  
Wauwatosa, WI 53226

Re: 116029441 Level One Legal /

Discover Complaint

Delete Reply All Reply Forward

## Message Details

From: Peggy Slivka  
 To: [mhinds@litdefstrategies.com](mailto:mhinds@litdefstrategies.com) (mailto:mhinds@litdefstrategies.com) Cc: [taylorrobinsonesq@gmail.com](mailto:taylorrobinsonesq@gmail.com) (mailto:taylorrobinsonesq@gmail.com)  
[deven@qualitycontrolexperts.com](mailto:deven@qualitycontrolexperts.com) (mailto:deven@qualitycontrolexperts.com),  
[cs@levelonelaw.com](mailto:cs@levelonelaw.com) (mailto:cs@levelonelaw.com),  
[amacey@fidelissupport.com](mailto:amacey@fidelissupport.com) (mailto:amacey@fidelissupport.com)

3:49 PM | Aug 24, 2023

Good afternoon -

The file has been created and assigned.

Thank you,

Peggy Slivka  
Fidelis SupportOn Wed, Aug 23, 2023 at 10:28 AM Peggy (Margaret) Slivka <[pslivka@fidelissupport.com](mailto:pslivka@fidelissupport.com)> wrote

Good morning -

I have requested a new litigation file for this matter.

Thank you,

Peggy Slivka  
Fidelis SupportOn Wed, Aug 23, 2023 at 10:13 AM M Hinds <[mhinds@litdefstrategies.com](mailto:mhinds@litdefstrategies.com)> wrote  
Thanks.

@Peggy (Margaret) Slivka - please request a lit file.

Best,  
Michelle Hinds  
Lit Def Strategies, LLC  
211 W. Wacker Drive  
Suite 900B  
Chicago, IL 60606

From: Taylor Robinson <[taylorrobinsonesq@gmail.com](mailto:taylorrobinsonesq@gmail.com)>  
 Sent: Wednesday, August 23, 2023 10:00 AM  
 To: Deven K <[deven@qualitycontrolexperts.com](mailto:deven@qualitycontrolexperts.com)>; M Hinds <[mhinds@litdefstrategies.com](mailto:mhinds@litdefstrategies.com)>  
 Cc: [cs@levelonelaw.com](mailto:cs@levelonelaw.com) <[cs@levelonelaw.com](mailto:cs@levelonelaw.com)>  
 Subject: 116029441 Level One Legal [REDACTED] Complaint

Deven and Michele,

Good morning. Hope ya'll are well. Attached please find a summons and complaint sent in by the above-referenced client. Please pass along to and engage litigation services.

All the best,

--  
Taylor Robinson  
Attorney at Law  
(205) 266-4466

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Other Related People (0)

Related To (1)


07898883 (/lightning/r/5006g00000wFhfPAAS/...)  
Case




Re: Please forward to litigation

Delete	Reply All	Reply	Forward
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Message Details

**From: M Hinds**

To: [pslivka@fidelissupport.com](mailto:pslivka@fidelissupport.com)  
(mailto:pslivka@fidelissupport.com),  
[vanaya@litdefstrategies.com](mailto:vanaya@litdefstrategies.com)  
(mailto:vanaya@litdefstrategies.com)

Cc: [mgustafson422@gmail.com](mailto:mgustafson422@gmail.com)  
(mailto:mgustafson422@gmail.com),  
[cs@northstarlegalgroup.com](mailto:cs@northstarlegalgroup.com)  
(mailto:cs@northstarlegalgroup.com)


4:41 PM | Sep 26, 2023



Related

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(0) [\(/lightning/r/EmailMessage/02s6g00000e5bFBA](#)

Other Related People (0) 

Related To (1)

[08140273 \(/lightning/r/5006g00000squWIAAY/...](#)  
Case



Thanks, Peggy.

@V Anaya - please request a lit file.

Best,  
Michelle Hinds  
Lit Def Strategies, LLC  
211 W. Wacker Drive  
Suite 900B  
Chicago, IL 60606

From: Peggy (Margaret) Slivka <pslivka@fidelissupport.com>  
Sent: Tuesday, September 26, 2023 3:40 PM  
To: M Hinds <mhinds@litdefstrategies.com>; V Anaya <vanaya@litdefstrategies.com>  
Cc: Mercedes Gustafson <mgustafson422@gmail.com>; cs@northstarlegalgroup.com <cs@northstarlegalgroup.com>  
Subject: Fwd: Please forward to litigation

Good afternoon -

I have cc'd Victor as this is a Northstar client.

Thank you,

Peggy Slivka  
Fidelis Support

----- Forwarded message -----

From: M Hinds <mhinds@litdefstrategies.com>  
Date: Tue, Sep 26, 2023 at 3:23 PM  
Subject: Re: Please forward to litigation  
To: Mercedes Gustafson <mgustafson422@gmail.com>; cs@no  
<cs@northstarlegalgroup.com>; Peggy (Margaret) Slivka <pslivka@fidelissupport.com>  
<thstarlegalgroup.com>

@Peggy (Margaret) Slivka - please request a lit file.

Best,  
Michelle Hinds  
Lit Def Strategies, LLC  
211 W. Wacker Drive  
Suite 900B  
Chicago, IL 60606

From: Mercedes Gustafson <mgustafson422@gmail.com>  
Sent: Tuesday, September 26, 2023 3:15 PM  
To: cs@northstarlegalgroup.com <cs@northstarlegalgroup.com>  
Cc: M Hinds <mhinds@litdefstrategies.com>  
Subject: Please forward to litigation

Lit file needs to be opened and assigned please. Client texted me pics.

MG

100%

100%

100%

100%

Re: 116081901

Level One\_1st\_Franklin\_Financial\_Complaint

Delete	Reply All	Reply	Forward
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Message Details

Information

Related To [09031497 \(/lightning/r/5006g000012x5D7AAI/view\)](#) Status Read

Message Date 1/31/2024, 11:00 AM Last Modified By [Robbie Gorney \(/lightning/r/0056g000007svT7AAI/view\)](#), 2/16/2024, 10:55 AM

Created By [System \(/lightning/r/0056g000005sx9IAAA/view\)](#), 1/31/2024, 11:00 AM

Reply on Closed Case No Communication Missed

Address Information

From Address [mhinds@fidelissupport.com](mailto:mhinds@fidelissupport.com) (<mailto:mhinds@fidelissupport.com>)

From Name Michelle Hinds

To Address [deven@qualitycontrolexperts.com](mailto:deven@qualitycontrolexperts.com)

CC Address [taylorrobinsonesq@gmail.com](mailto:taylorrobinsonesq@gmail.com); [cs@levelonelaw.com](mailto:cs@levelonelaw.com)

BCC Address


Message Content

Subject Re: 1160819 \_1st\_Franklin\_Financial\_Complaint

Related

(0)  [\(/lightning/r/EmailMessage/02s6g000000BFGO/](#)

(0)  [\(/lightning/r/EmailMessage/02s6g000000BFGO/](#)

Other Related People (0) 

Related To (1)

[09031497 \(/lightning/r/5006g000012x5D7AAI/](#)  
Case

HTML Body Thank you, Taylor. We will assign this to a litigation attorney.

On Wed, Jan 31, 2024 at 7:49 AM Deven K  
<[deven@qualitycontrolexperts.com](mailto:deven@qualitycontrolexperts.com)> wrote:

Good Morning Taylor,

Thank you for sending.

Thank you,

Deven Kampel

Quality control

(312) 210-0356

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From: Taylor Robinson <[taylorrobinsonesq@gmail.com](mailto:taylorrobinsonesq@gmail.com)>  
Sent: Tuesday, January 30, 2024 10:39 PM  
To: Deven K <[deven@qualitycontrolexperts.com](mailto:deven@qualitycontrolexperts.com)>  
Cc: [cs@levelonejlaw.com](mailto:cs@levelonejlaw.com) M Hinde <[hinds@hindestrategies.com](mailto:hinds@hindestrategies.com)>  
Subject: 116081901  
One\_1st\_Franklin\_Financial\_Complaint

Deven,

Good morning,

Please pass the attached complaint to litigation

--

Taylor Robinson

Attorney at Law

(205) 266-4465

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Text Body

Thank you, Taylor. We will assign this to a litigation attorney.

On Wed, Jan 31, 2024 at 7:49 AM Deven K <[deven@qualitycontrolexperts.com](mailto:deven@qualitycontrolexperts.com)  
(<mailto:deven@qualitycontrolexperts.com>)>  
wrote:

> Good Morning Taylor,

>

>

>

> Thank you for sending.

>

>

>

> Thank you,

>

> Deven Kampel

>

> Quality control

>

> (312) 210-0356

>

>

>

>

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> storing or copying the communication on any medium

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> \*From:\* Taylor Robinson <[taylorrobinsonesq@gmail.com](mailto:taylorrobinsonesq@gmail.com)

(<mailto:taylorrobinsonesq@gmail.com>)>

> \*Sent:\* Tuesday, January 30, 2024 10:39 PM

> \*To:\* Deven K <[deven@qualitycontrolexperts.com](mailto:deven@qualitycontrolexperts.com)

(<mailto:deven@qualitycontrolexperts.com>)>

> \*Cc:\* [cs@levelonelaw.com](mailto:cs@levelonelaw.com) (<mailto:cs@levelonelaw.com>); M Hinds

<[mhinds@litdefstrategies.com](mailto:mhinds@litdefstrategies.com) (<mailto:mhinds@litdefstrategies.com>)>

> \*Subject:\* 11608190 [REDACTED]

> One\_1st\_Franklin\_Fina

>

>

>

> Deven,

>

>

>

> Good morning,

>

>

>

> Please pass the attached complaint to litigation.

>

>

>

> --

>

> Taylor Robinson

>

> Attorney at Law

>

> (205) 266-4466

>

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--  
Michelle Hinds  
Fidelis Support

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